

Atish Dubey

PROJECT MANAGER — Salesforce CRM, Data Analytics & Agile Systems

✉ atishdubey@gmail.com

☎ [+1 \(905\) 809-4558](tel:+1(905)809-4558)

📍 [Toronto](#)

in [LinkedIn](#)

SKILLS

- **Project Delivery & Agile Systems:** Agile (Scrum/Kanban), Jira, MS Project, Asana, Planning, Risk & QA.
- **Stakeholder & Client Management:** Stakeholder Analysis, CRM, Vendor Management, and Cost Forecast.
- **Cloud & Full Stack Development:** Node.js, React, MuleSoft, SSO, Jenkins, CI/CD, AWS (S3, Glue, EMR).
- **Data & Reporting Tools:** SQL, Tableau, Excel, Looker Studio, Redshift, ETL, DataDog, Python, ServiceNow.
- **Process & System Documentation:** Visio, Lucidchart, Miro, UML, SharePoint, BPMN, Governance Report.

WORK EXPERIENCE

Project Manager

May 2023 – February 2025

CREA (REALTOR)

Canada

- Orchestrated the migration of a legacy SaaS B2B platform to a new enterprise-grade system by coordinating 120+ Agile sprint artifacts using Azure DevOps; ensured deadline adherence and cross-team accountability.
- Integrated MuleSoft connectors with Salesforce CRM, refining real-time data accuracy by 42% and shortening customer service response time by 28%, directly improving case resolution efficiency for detailed audit trails.
- Evaluated application stability metrics across 9 systems using New Relic, resolving 98% of reported incidents.

Project Manager

August 2021 – April 2023

FULFILLMENTIQ INC

Canada

- Delivered 20+ Agile-based digital transformation projects by managing epics and sprints in Jira; deployed AWS-hosted Tableau dashboards and Microsoft Visio workflows, improving stakeholder engagement and execution.
- Developed automated business intelligence reports using Redshift queries and Python scripting, reducing manual data preparation workload by 60% and increasing decision-making speed across 6 departments, and traceability.
- Configured Jenkins integrated with GitHub repository; 5 production deployments with 12% post-release issues.

Reporting & Process Improvement Manager

May 2016 – April 2021

Myntra Design India Pvt Ltd

India

- Engineered over 60 interactive Tableau dashboards by extracting, transforming, and analyzing SQL and Python datasets, which provided real-time visibility into retail performance and improved reporting accuracy by 45%.
- Coordinated Agile ceremonies and timelines across 8 technical squads, monitored KPIs through Asana and Microsoft Project, and achieved 100% delivery across all sprints within designated timelines and overall budgets.
- Designed 12+ customer journey maps using Miro and Lucid chart in collaboration with cross-functional teams.

Senior Project Coordinator

August 2014 – May 2016

Flipkart Internet Pvt. Ltd

India

- Constructed a 7-layered seller ecosystem comprising 12 integrated RESTful APIs, microservices, and JSON data; decreased seller onboarding timelines by 30% and boosted catalog operation efficiency for 5 internal product lines.
- Tracked 15 concurrent projects through Jira dashboards and centralized project health indicators using RAID logs, confluence, and burndown charts; elevated sprint velocity by 25% and maintained full audit traceability.
- Formulated status reports by 40% using Excel Power Query, pivot tables, and VLOOKUP functions, with DAX.

Project Coordinator

April 2013 – August 2014

SDL GLOBAL

India

- Managed 40+ rapid-delivery projects ranging from 7 to 30 days using the hybrid Agile; maintained full control over scope, risk, and quality using RAID logs, Gantt charts, and RACI matrices to deliver within defined SLAs.
- Automated project bidding lifecycle using Excel VBA scripts; reduced proposal generation time from 7 hours to 30 minutes, increasing win rate from 12% to 76% and boosting annual portfolio revenue from \$10M to \$50M.
- Coordinated audit-compliant documentations to 98% and standardized process maps via ISO-aligned SOPs.

EDUCATION

Graduate Certificate in Data Analytics for Business Decision Making

September 2021 – April 2022

Durham College , Ontario

Graduate Certificate in Artificial Intelligence – Design and Implementation

January 2021 – August 2021

Durham College , Ontario

Bachelor of Computer Science and Engineering

May 2012

Uttar Pradesh Technical University, India

CERTIFICATION

- Project Management Professional (PMP)
- Certified ScrumMaster (CSM)
- SAFe 5.0 Certified